



PLS System Meeting – Summary September 20, 2013 @ Pioneer Library System

Laurie Newell, **BLO**; Renate Goff, **CAL**; Jenny Goodemote, Ron Kirsop, Mary Ferris; **CAN**; Teresa Dearing, **DAN**; Beth Horn, Chris Finger, Kelsy Hibbard-Baker, **GPL**; Cathy Allen, **LIM**; Theresa Streb, **LYO**; Darlene Virkler, **MAC**; Tracy Whitney, **MAR**; Sharon Stanley, **MM**; Krystina Hardter, **NEW**; Anne Rehor, **ONT**; Patricia Baynes, **PAL**; Janet Rossman, **PER**; Leah Hamilton, **PHE**; Stacey Wicksall, Amy Aderman, **RJ**; Roxanne Roscup, **SOD**; Angel Wright-Sackett, **SS**; Elly Dawson, **VIC**; Sarah Matthews, **WADS**; Lisa Gricius, Mary Conable, **WAR**; Cassie Guthrie, Pat Finnerty, Bob Wicksall, Aaron Zsembery, Lindsay Stratton, Heidi Jensen, Jeanne Hayes, **PLS**.

Birds of a Feather: OWWL Policies – Lindsay Stratton; 6 attendees

TWiki: <http://plum.pls-net.org/twiki/bin/viewauth/Members/Meetings/SystemMeeting20130920>

Announcements

Cassie (PLS):

- Annual Dinner – so far have 48 registered, 12 libraries represented – registration deadline Wed, 9/25
- Workshop flyers to go out next week for the upcoming Libby Post workshop Saturday, Nov 2, 9am – 4pm, lunch provided. 4-parts: Campaign Planning, Developing a Compelling Message, Voter Contact, and GOTV (Get Out the Vote). Even if your library is not planning a vote in the immediate future, this workshop will help you understand campaigns, and phone banks, etc.
- October 25 is the Legislative Breakfast. RRLCs Laura Osterhout has been filming legislators as they tell what libraries mean to them and their constituents and these will be shown for the first time as part of the event. These clips will be made available to the legislators to use on their Facebook pages.
- The FDA (Free Direct Access) final draft is on the TWiki. Cassie will write a memo to go with it to be ready in time for your libraries' October board meetings.
- NYLA is next week and several library staff are attending. The workshop with Bob Scofield and Ellen Bach, lawyers from Whiteman, Osterman, and Hanna LLP, is Friday morning 8am. Cassie encourages you to get there early; it will most likely be well attended.

Lindsay (PLS):

- Sept 24 OWWLAC is cancelled
- OWWLUG is on Friday 9/28
- Let Lindsay know if you'd like some OWWL2go bookmarks or small business card sized cards
- NYLA Digital Literacy training is scheduled Tues. Oct 15. A NYLA representative will be doing the training. Please register via the NYLA website. Although it is at PLS, the training is open to other systems also.

Bob (PLS): will be moving some services to new hardware on Sunday, 9/22, starting at 7am. OWWL, OWWL2go, TWiki, Zimbra will be unavailable. Evergreen will be up the whole time, and can be reached at evergreen.owwl.org. The patron facing services will be done first.

Aaron (PLS): New version of Deep Freeze available, see [TWiki](#). If you have new computers, install the new version of Deep Freeze and if you have had problems with older computers, then please do the update.

Pat (PLS):

- Youth Yak at noon, with raffles and give-aways!

Heidi (PLS):

- Reminder: the Fall Support Staff workshop is Friday, Oct 4. Register via the PLS CE calendar.

- 7th Annual Library Assistants' Day, Oct 25, Doubletree Hotel, Carrier Circle, Syracuse. Register through [CRLC](#). PLS is a member of RRLC, and RRLC is a sponsoring partner. The event theme is of collaboration and professional development, with programs based on recommendations from the advisory panel.

Chris (GPL-Central Library): CLAC (Central Library Advisory Council) mtg after the system mtg.

Sharing

Jenny (CAN):

- Wood Library's Superstar Showcase & Entertainment Extravaganza Event (had a sword swallower, juggler, ballet!) on Sat. 9/14 was a success and they plan to try it again in 2014. Next year the library will work to have sponsorships to help cover costs.

Leah (PHE): Fundraising event Sunday, 9/22 – a sunset cruise.

Cathy (LIM): Received a Target Grant and was able to hire Troupe for 4 performances (2 at the local school and 2 at the library). Had 175 at the school performances! A great school-library collaboration.

Cassie (SOD): Carol Garland is busy prepping for the Sodus Library Grand Opening, 9/21 1-4pm, dedication 2pm

Theresa (LYO): The library elevator is up & running, making the library handicap accessible and has the added convenience for transporting large items, books sale books, etc.

Angel (SS): Tale of 3 Counties event 10/18, dinner at \$25/ticket. Being held at the new Albion Library. Gainesville library is hosting a No Borders author event \$10/ticket.

Elly (NEW):

- Upcoming noontime lunch & review program called Rave Reviews. Cuckoo's Calling – Ron Kirsop is Thurs, 10/10; Cassie Guthrie, Mon 11/4, and FLCC librarian scheduled soon.
- Started self-service pick up for patron holds. For privacy, the book spines are covered and slip printer paperwork is folded over so only patron's name shows. Patron picks their item from the shelf and brings to circ desk for check out. This new system eases congestion behind the service desk and saves staff time.

Chris (GPL) has started a new online library game Fantasy Library League, based on Fantasy Football. Prizes can be won for those whose "picks" are circulated the most. Software used is e-commerce store based, there is check out but no payment. Adding the game to the library website makes Geneva's site more dynamic.

Using JobNow to Help Your Patrons

Speaker: Chris Finger, Geneva Public Library

Facilitator: Pat Finnerty

PowerPoint: ([see system meeting page under program materials](#))

Pat (PLS): JobNow available due to a 3-year grant, a collaborative of PLS and 2 other library systems

Chris showed the ins and outs of using the JobNow website. He will schedule training in each of PLS 4 counties for library staff to be trained on using JobNow.

Highlights:

- JobNow is currently located under the Online Database Tab on the PLS & OWWL.org sites
- Recommend adding a link on your individual library websites
- Is product of Brainfuse.com. They have vetted those who do coaching and tutoring.
- Has features other than the standard job-related information
- Some sites accessed through JobNow require a login, but is simplified and doesn't require an email address
- JobNow has 4 main parts:

- Write the resume
- Ace the interview
- Links & Tips
- Adult Learning Center
- Has a resume lab – submit your resume or questions about resume and receive a reply in 24hrs
- Live Tutoring Assistance (need Java on your computer) 2pm-11pm; much like Instant Messaging
- Test Banks, i.e. citizenship, GED
- Resume critique, questions answered
- Any questions are treated as obvious
- Chris recommends the Live Help in the Adult Learning Center; can give help on many topics; i.e. tell me more about macros
- Life Long Learning Section not tied to specific tests/skills
 - Live Tutoring
 - Writing Lab (can upload docs, cover letter, surveys-doesn't need to be job-related; i.e. story writing)
 - Skill building section
 - 24/7 help
- What can libraries do?
 - Be the middleman and connect patrons to these resources through the library
 - Dedicate computers to JobNow & use as after school help
 - Library can teach a class for patrons to use JobNow; results may help gauge how well the library class was taught
 - Use as tie-in/support with self-publishing
 - Possible "Stump the Expert" program