



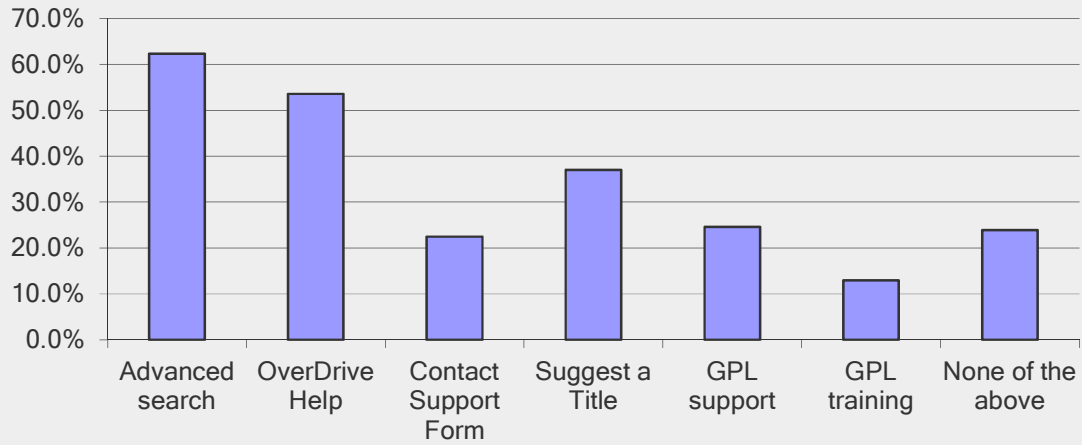
## eReader Comfort Levels Survey Results

- **138 Responses from 40 different libraries**

- No responses from 2 libraries (Eagle Free & Lima)
- Single responses from 15 libraries
  - AVO,CAL,CAS,GOR,HPL,PER, PHE,WAL any chance at more?!
- 3 respondents put what they did not where they work

<b>Which option best describes your familiarity with the OWWL2go downloadable audiobook and ebook service?</b>		
<b>Answer Options</b>	<b>Response Percent</b>	<b>Response Count</b>
Wish I knew more	58.7%	81
Know enough to use or assist a patron	26.1%	36
Use and/or support regularly	15.2%	21
<b>What best describes your interest in eReaders?</b>		
<b>Answer Options</b>	<b>Response Percent</b>	<b>Response Count</b>
Don't want one	18.1%	25
Would buy one if I had the money	16.7%	23
Would use one if it was given to me	24.6%	34
Have one	40.6%	56
<b>What best describes your experience with eBooks?</b>		
<b>Answer Options</b>	<b>Response Percent</b>	<b>Response Count</b>
Can't imagine reading one	9.4%	13
Would like to try to read one	37.7%	52
Read one, once was enough	7.2%	10
Read one, have or will read more	45.7%	63
<b>Which of the following are you familiar with? (check all that apply)</b>		
<b>Answer Options</b>	<b>Response Percent</b>	<b>Response Count</b>
Dragging & dropping files	73.9%	102
Opening and/or sending email attachments	89.9%	124
Downloading & installing software	68.1%	94
Connecting USB devices	76.8%	106
Owning or using a mobile device (SmartPhone, tablet)	44.2%	61
Using social network apps (FaceBook, twitter, blogs)	67.4%	93
None of the above	6.5%	9

**Which of these features have you used or assisted a patron in using on the OWWL2go website or with the Geneva Help Desk? (check all that apply)**



**Are you comfortable explaining the difference between ... (check all that apply)**

