

System Meeting Agenda

May 18, 2012

@Pioneer Library System Office, Canandaigua

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| 9:00 – 9:30 | Evergreen Upgrade OPAC with Bob Wicksall
J and YA books available for examination |
| 9:30 – 10:15 | Announcements
Resource Sharing |
| 10:15 – 10:30 | Break |
| 10:30 a.m. | Program: |



Three 30 Minute Themes!

Customer Service • Library Security • Cool Collections

- **Best Customer Service Practices for Working With Online Job-Seekers in the Public Library**
with Darlene Keating, Workforce Advisor at Finger Lakes Workforce Development
- **More Black Belt Librarian**
with Carol Garland, Library Director at the Sodus Community Library
- **More Unique Collection Ideas to Redefine Your Library**
with Ron Kirsop, Reference & Adult Services Librarian at Wood Library

After the System Meeting

CLAC Central Library Advisory Council meeting