



Attention All Library Support Staff

Basics of the Reference Interview for Library Support Staff

This interactive workshop offers staff the opportunity to hone their reference interview skills. Learn the components of a successful reference interview, how to identify the best database for a topic, how to break down a reference question, and practice answering reference questions which will help to identify and fulfill and patron's true research needs. This session is intended for support staff.

Tom Ottaviano is a reference, instruction and government information librarian at SUNY Geneseo's Milne library. He is also a member of the Service Desk management team, and has provided reference training to Milne's staff and the staff at other institutions in preparation for a switch to a single service point model of library service. Tom received his M.L.S. from SUNY Buffalo in 2004.

Date: Tuesday, April 24, 2012
Time: 9:00am-12:00pm
Location: RRLC Training Center

Pizza & Buying and Selling on eBay (Library Assistants' group meeting)

This Pizza Nite takes place at the Geneva Public Library. Join the Library Assistants' group for a brief meeting and a presentation on buying and selling on eBay by Laura Osterhout. Learn the basics on buying items on eBay, as well as an easy way to sell items with an image, a description, and a PayPal account.

Date: Monday, May 7, 2012
Time: 5:30pm-7:30pm
Location: Geneva Public Library

Half Day Fall Workshop: October 16, 2012 or October 23, 2012 Topic-TBA

Our next Library Assistants' Group meetings will be:

May 7, 2012	before the ebay workshop (a short meeting)	@ GPL	5:30pm-7:30pm
September 10, 2012	before the workshop (a short meeting)	@ RRLC	5:30pm-8:00pm
December 11, 2012	Steering (Planning) Meeting	@ RRLC	9:15am-11:00am

Please attend these Library Assistants' Meeting and bring all of your great workshop ideas!

For more training information: <http://www.rrlc.org/>
<http://www.rrlc.org/tabid/518/mid/877/default.aspx>

