Central Library

Review of Current Services

System Meeting

November 18, 2011

Collection

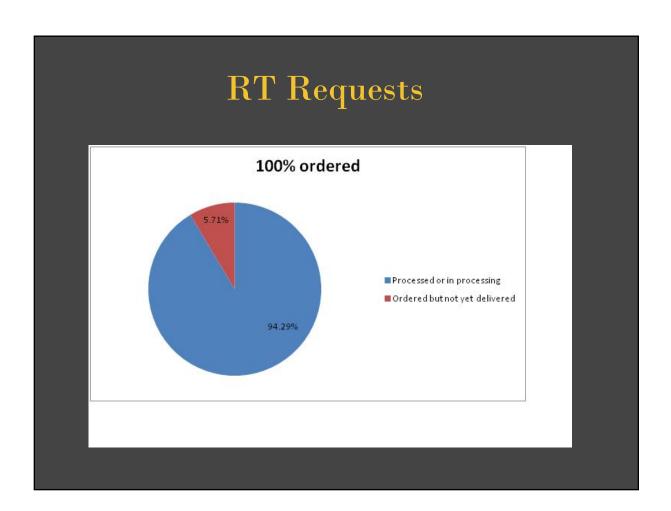
Central library non-fiction collections are developed using both CBA and CLDA funds. CBA funds are used to purchase non-fiction books, DVDs, audio books, downloadable audio books and online databases, including Novelist. CLDA funds are used for staff to develop and manage central library collections, provide technical support and staff training to member libraries for OWWL2go, and meet state requirements for minimum service hours per week.

Member libraries may also request that the central library purchase non-fiction materials using an online request form. The central library strives to purchase requested materials using central library funds, or explain why purchases cannot be made, within two weeks of all requests.

Collection Statistics

CBA Volumes that will be added this year:

воокѕ	DVDs	AUDIO BOOKS	OWWL2GO	TOTAL
1054	87	113	163 (184)	1438



How do I make a suggestion for purchase? 🕜 👉 🗶 😘 👊 http://plum.pls-net.org/twiki/bin/view/ w.amazon..... 🗋 http://publiclibrary.bt... 🥰 http://pub.pls-net.gr., the http://www.bufalo.e... 🔀 http://www.blogger.c... 🌣 RRLC Logo 🚫 Countdown to Comm... 🔧 Google Docs - Online pioneer library user manual TWiki > Main Web > WebHome (27 May 2010, BobWicksall) Edit Attach Welcome to PLUM - the Pioneer Library User Manual Here you will find all sorts of information about running your library, promoting your library, managing your library collections, managing your library technology, and using the library automation system. PLUM content is organized into three groups, called "webs" - the Members Web, OWWL Web and Evergreen Web. Main Web Index Search Changes Members Web for general information about library governance and management issues OWWL Web for information pertaining to OWWL services, Workflows, and the Unicorn automation system Report an Evergreen Evergreen Web_for information about Evergreen - how to use the staff client and OPAC, training information, etc. - during the migration period (May 2010 - August 26, 2010) Issue Request ILL items Catalog Cleanup items Ask a Reference question Request a CBA Purchase Request other help.... Search the PLUM site... Search | Advanced search | Help Evergreen Main $\underline{\underline{\mathsf{E}}}\mathsf{dit} \ | \underline{\underline{\mathsf{A}}}\mathsf{ttach} \ | \underline{\underline{\mathsf{P}}}\mathsf{rint} \ \mathsf{version} \ | \underline{\underline{\mathsf{H}}}\mathsf{istory}; \ \mathsf{r49} < \mathsf{r48} < \mathsf{r47} < \mathsf{r46} < \mathsf{r45} \ | \underline{\underline{\mathsf{B}}}\mathsf{acklinks} \ | \underline{\underline{\mathsf{R}}}\mathsf{aw} \ \mathsf{View} \ | \ \underline{\mathsf{Raw}} \ \mathsf{edit} \ | \underline{\underline{\mathsf{M}}}\mathsf{ore} \ \mathsf{topic} \ \mathsf{actions} = \underline{\underline{\mathsf{R}}}\mathsf{acklinks}$

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Reference Support

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Topic revision: r49 - 27 May 2010 - 20:04:02 - BobWicksall

◎ WebHome < Main < T...

The Central Library provides reference and referral support to member libraries and to the public by phone, fax, email and in person 55 hours a week.

In addition, the Central Library participates in the Ask Us 24/7 Virtual Reference Consortium, accessible on the Geneva Public Library website, which is staffed by professional libraries across the country 24 hours a day, 7 days a week.

Reference Support

Central Library Reference Questions

• We answered a total of 17 questions to date.

• These were a combination of genealogy (9), subject (2), and informational (8).

• We used the following resources to answer your questions:

books: 5 times

photocopies: 0 copies online databases: 5 times internet/website: 7 times

other: 7 times

Day to Day Reference Questions

• We answered 2032 questions to date

• monthly average of 184.72 questions a month

• Highest month: April

• Lowest month: September

OWWL2go Requests

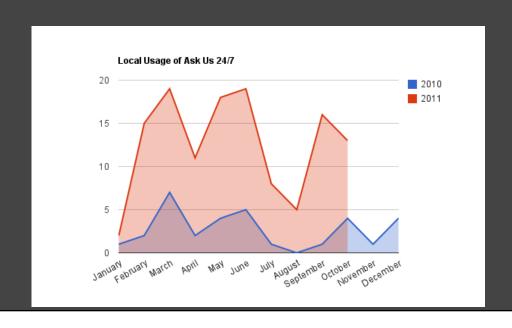
MONTH	QUESTIONS RESOLVED	MONTH	QUESTIONS RESOLVED
JANUARY	8	JULY	31
FEBRUARY	13	AUGUST	27
MARCH	25	SEPTEMBER	24
APRIL	9	OCTOBER	33
MAY	14	NOVEMBER (TO DATE)	8
JUNE	37	YTD	229

OWWL2go Questions/Library

LIBRARY	# QUESTIONS	LIBRARY	# QUESTIONS
ARC	7	NAP	7
ATT	4	NEW	12
AVO	16	NUN	2
BLI	1	ONT	6
BLO	2	PAL	2
BRI	2	PER	1
CAL	3	PHE	1
CAN	22	RJ	4
CLY	2	SOD	3
DAN	2	VIC	14
GOR	1	WADS	9
GPL	31	WAL	8
HPL	10	WAR	7
LIM	4	WIL	7
LIV	5	WOL	2
MAC	11		
MAR	5	MISC	9
MM	3		

Ask Us 24/7 Usage

Local usage has increased since we began in 2010, and since we put a widget onto the GPL homepage that lets patrons chat on screen, without following a link to a different site. The presence of the "qwidget" on the GPL website has increased the traffic greatly, as has the increase of ebook-related questions needing answers in off-hours.



OWWL2go Training

By the numbers...

- 945 miles traveled
- 13 libraries visited
- 22 hours of travel
- 25 hours of training
- 113 staff trained



Libraries Visited:

- Clyde
- Naples
- Wadsworth
- Williamson
- Bloomfield
- Lyons
- Walworth
- Warsaw
- Avon
- Geneva
- Livonia
- Newark
- Arcade

Central Library

Looking forward to 2012!

Questions? Please contact:

Beth Horn
Director
bhorn@pls-net.org

Wendy Freier
Reference Assistant
wfreier@pls-net.org
Geneva Reference
genevapubliclibrary.net/central
genevaref@pls-net.org
800.772.8686