



# *Fall Support Staff Workshop*

*Friday, September 12, 2014 at Pioneer Library System*

**9 am—3 pm**

## **iPads and eReaders in the Library**

Many libraries have struggled to find ways to use iPads and eReaders in their libraries. The speaker will discuss ways he has enhanced library collections and Maker Spaces with these devices. He encourages other libraries to share their experiences as well.

*(Presented by Shawn McConnell, Director of the Newark Public Library)*

## **Safety and Security for Libraries**

This workshop will focus on safety and security specifically tailored for the unique circumstances of libraries, with a brief tutorial on practical, hands-on self defense techniques. We will examine methods for increasing your library's and your personal safety. This includes how to use customer service to meet your safety and security goals, increasing your basic personal safety knowledge, and briefly discussing how to use the ability to read body language to your advantage.

*(Presented by April McCloud, Library Assistant, Lorette Wilmot Library at Nazareth College)*

## **Getting Comfy with Change**

Change is hard, but understanding the inner workings and how it affects you and your library can make it a bit more manageable. This workshop will take a thoughtful look at the mechanics of change and how attitudes, personalities, communication, and perception play a strong role in the success or failure of the changes we face every day.

*(Presented by Ron Kirsop, Consultant Librarian, Pioneer Library System )*

## **Create promotional materials using a shelflist report**

In this session, we will run a shelflist report, export it to Excel, and then learn tips to manipulate the report in Excel in order to create promotional materials to highlight things like: "DVDs added this month", "Most popular romance novels", "You might have missed...", "Items recently returned", etc.

*(Presented by Lindsay Stratton, Library Automation Services Manager, Pioneer Library System)*

## **Public Speaking during Lunch (optional)**

While we're lunching, you will have the opportunity to work on your public speaking skills in an audience of peers. You'll have 3 minutes to talk about whatever you wish. This is a great way to build your confidence and have fun.