



eRENEW – Online Library Card Renewal

What is eRENEW?

eRENEW offers libraries a method for allowing their patrons to renew library cards online. The library decides which patrons can renew through the service, what they can update during the renewal process and determine new expiration dates for these records. Quipu also offers options related to address verification, service area confirmation and online identity checking which can be implemented with eRENEW.

eRENEW uses an API or Web Services to update existing patron records. This is all done in real time so once a patron uses eRENEW, their library card is updated and ready to use.

Each implementation is customized due to the specific registration policies set by each library and use of additional verification data, such as county assessor data.

Hosted Service and Customization

The eRENEW patron card renewal system is hosted on Quipu Group's servers. The library will create a single web page on the library's website to display a login form and the renewal screen. Quipu will supply the necessary technical information for the library's web page to display the eRENEW forms and interact with the verification system. This allows the library to display the registration form within the current style of the library's website.

Patron Privacy

Patron privacy is accomplished by use of SSL connections to our server and your ILS. Also, any patron data stored by the eRENEW service (optional) is encrypted using AES encryption.

Address Verification

The standard eRENEW service offers the option of address verification and standardization. eRENEW will verify that existing and new addresses are valid postal address and the address is within the library's defined service area. The eRENEW form will validate required fields and syntax rules, along with email validation.

Library Renewal Policies

eRENEW is setup to follow, as closely as possible, your library card renewal policies. The specific functionality available is, in part, determined by the capabilities of the ILS in relation to updating fields in the patron record.

Multiple Language Support

eRENEW includes forms, error messaging, and notifications for English and one other language. Additional languages can be made available with an additional fee. Quipu works with the library to develop additional language implementations. Google Translate can also be used with eRENEW for no additional cost.

Multiple Libraries/Consortia

eRENEW can also work for a consortium utilizing a shared ILS. For a consortium with multiple ILS systems, discount pricing for the group can be explored.

Pricing

Pricing is based on the library's service area population and the optional features selected. There is a one-time Setup Fee and an Annual Subscription Fee. Pricing will be fully quoted after initial discussions between Quipu and the Library.

Setup Fees

Single Library: \$10,000.00 + options

Consortium: \$15,000.00 (libraries using same form and same ILS)

Optional Features

- Additional languages (English and one other language included)
- Simple Name Verification
- Online Identity Checking
- Library-level renewal pages for individual consortium members
- Incorporating additional Local Verification Data

Annual Subscription Fee

\$4,500.00 - \$20,000.00 based on library service area population. Annual Fees include hosting, maintenance, and support.