Pioneer Library System
Central Library Plan of Service
2012-2016

Goal Statements (*as vetted at June 2012 System Meeting by member library representatives*):

The Central Library (Geneva Public Library) will enhance the collections and services of member libraries by:

1. Providing reference and technology assistance and training services to improve the ability of library staff to assist patrons.
2. Expanding access and availability of nonfiction collections and electronic resources in compliance with NYS law and guidelines.

Intended Results:

1. GPL will offer at least 6 workshops annually at various locations within the Pioneer Library System, with topics, dates, and training locations developed by the Central Library using input from Central Library Advisory Committee (CLAC) members.
2. GPL will present a program at one system meeting per year and at least 2 Birds of a Feather sessions which precede system meetings. Topics will be developed with input from Pioneer Library System staff.
3. The CLAC will meet at least four times each year, provide input into acquisitions and services, and develop ongoing guidelines as to the role of the Central Library. Member libraries will have current and relevant information about CLAC activities through Pioneer's intranet (Twiki). Designated Central Library staff will update the Twiki on a regular basis.
4. GPL will provide leadership and counsel in reference service, including coordination, monitoring and evaluation of virtual reference services.
5. GPL will provide leadership and counsel in non-fiction collection development in all formats.
6. GPL will keep member libraries updated on Central Library services and activities through PLS Notes and e-mails.

Evaluation Methods:

1. # CBA titles added each year
2. # non-fiction holds filled from CBA collection
3. Statistics on database usage and virtual reference service
4. # of workshops offered by GPL, # of attendees, # of libraries represented
5. Post-workshop evaluations
5. Actively seek input from member libraries through venues such as CLAC, PLSDAC (Pioneer Library System Directors' Advisory Council), system meetings