

2013 Central Library Statistics

Central and OWWL2GO Help 2013

Type of help	Total
PLS Notes Articles	11
Help Tickets	334
Phone Calls/In House	149
Total	466

Central Library OWWL Title Requests 2013

Total Number of CBA Items Purchased	578
Member Library Requests	48
Requests Purchased	46 (1 item too old. 1 waiting until 2014)

2013 Central Library Trainings

Library Name	Date	Type	Staff Attendance	Patron Attendance
Marion	1/9	OWWL2Go	1	16
Warsaw	1/10	OWWL2Go	2	21
Arcade	1/15	OWWL2Go	1	20
Lyons	1/29	OWWL2Go	1	12
Warsaw	2/7	OWWL2Go	2	13
Bristol	2/8	OWWL2Go	1	8
Palmyra	2/11	OWWL2Go	2	18
Bloomfield	2/13	Database	9	0
Naples	2/28	Database	4	0
Red Jacket	3/7	OWWL2Go	1	25
Palmyra	5/13	OWWL2Go	2	5
Williamson	6/3	OWWL2Go	1	10
Macedon	6/6	Database	5	0
Red Creek	6/26	OWWL2Go	1	5
Bloomfield	9/10	OWWL2Go	1	11
Lyons	10/1	OWWL2Go	1	0
Wyoming County	10/30	JobNow	9	0
Livingston County	11/5	JobNow	12	0
Ontario County	11/8	JobNow	15	0
Wayne County	11/20	JobNow	10	0
Lima	12/12	JobNow	5	1
Total			86	165

2013 Ask us 24/7 Statistics

	Request from PLS Patrons	Requests Answered by PLS Librarians
January	36	20
February	46	14
March	41	11
April	25	17
May	32	9
June	29	5
July	21	5
August	27	3
September	44	3
October	36	4
November	28	11
December	20	2
Totals	385	108
