

CLAC Meeting  
February 18, 2011  
Minutes

In attendance: Cassie Guthrie, Carol Shama, Cathy Allen, Sandray Hylan, Betsy Morris, Theresa Strebe, Linda Nichols, Beth Horn, Angel Wright-Sackett.

Review Central Library Plan of Service:

- As PLS develops a new Plan of Service this year, CLAC members should review the current POS and gather feedback and/or input

Review Central Library Budget Application/year end budget report::

- There is a potential 26% reduction (from full funding levels) - where can we cut the budget?
- NoveList usages statistics need clarification - can we get usage by package or by different subscription levels? Are the current statistics reflective of each time Evergreen is searched or is it counting the number of times that NoveList content is viewed?
- Look at CBA holds usage to see what items have the highest system-wide demand/usage
- \$7000 is the target allocation for Overdrive titles, split 70-30 between ebooks-audiobooks (by title count, not by cost)
- What do we get on standing order for Reference?

Review year end Central Library Statistics:

- Ask Us 24/7 usage: is linking from member libraries allowed or not? 366 total sessions in 2010, \$444 yearly to participate... comes out to \$1.25 per use
- How much does the (800) number cost? We are down in number of member reference questions - 54 in 2009 and 24 in 2010. How should it be promoted? Problems with wait-time in the past with responses

Review Knowledge of & Satisfaction with Central Library Services survey feedback:

- 2010 was unique for training due to Evergreen

Minutes submitted by Beth Horn, May 12, 2011