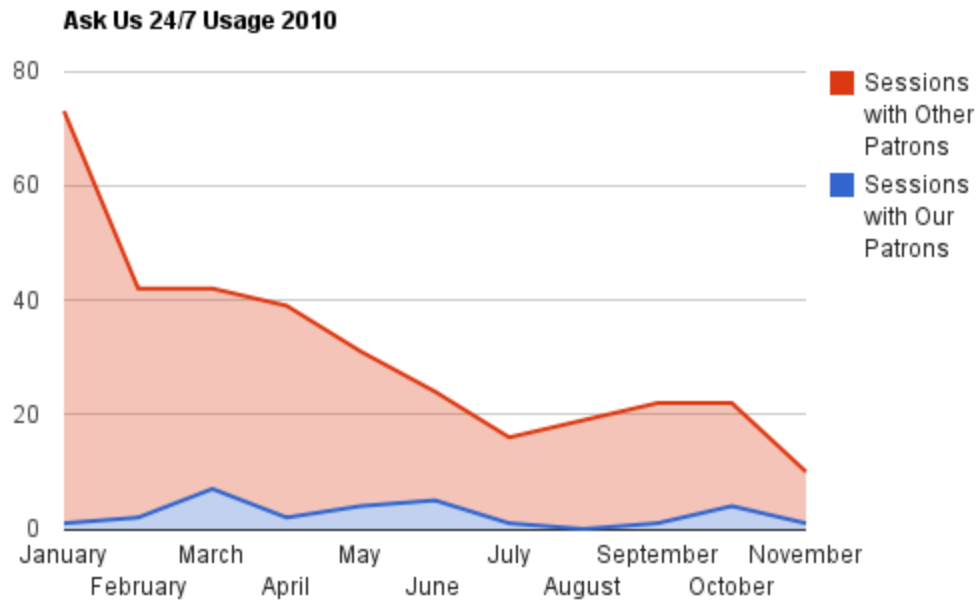


Central Library Year-End Statistics 2010

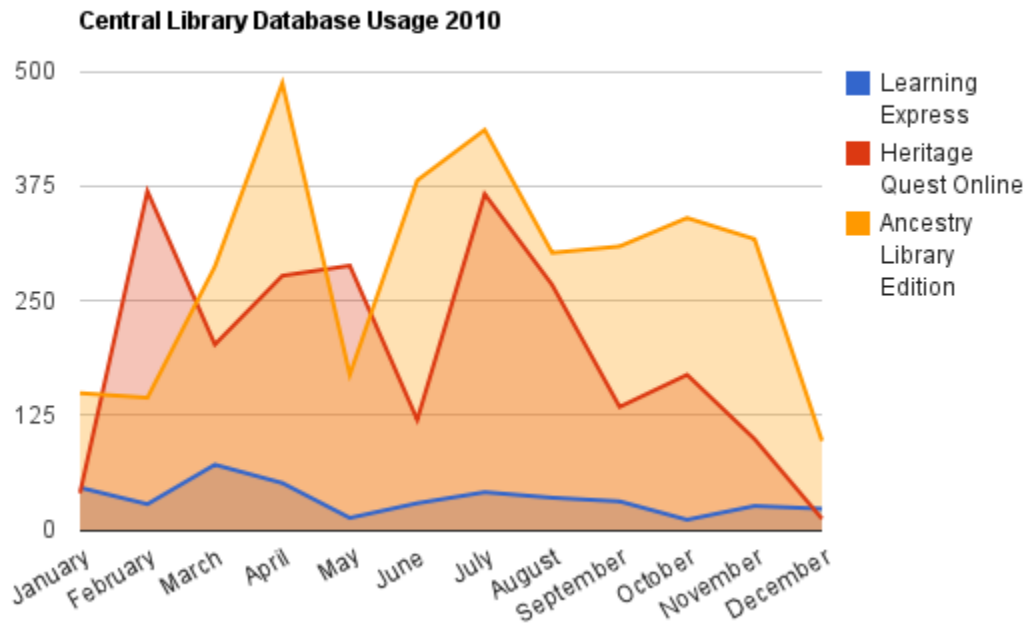
Ask Us 24/7 Virtual Reference Service

The Geneva Public Library staffed the Ask Us 24/7 reference services three (3) hours each week in 2010. In exchange for this time investment, patrons had access to professional librarians 24 hours a day, 7 days a week.



Online Databases

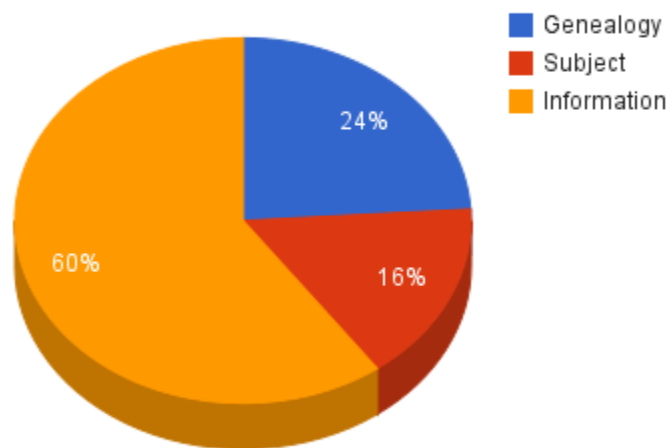
The Central Library budget funded Novelist, Heritage Quest Online, Ancestry Library Edition and Learning Express Library in 2010. Novelist usage statistics are left off of this chart because in October, the usage quadrupled - from 4041 searches in September to 16344 in October - due to its integration into the Evergreen catalog. Learning Express Library will be discontinued in 2011.



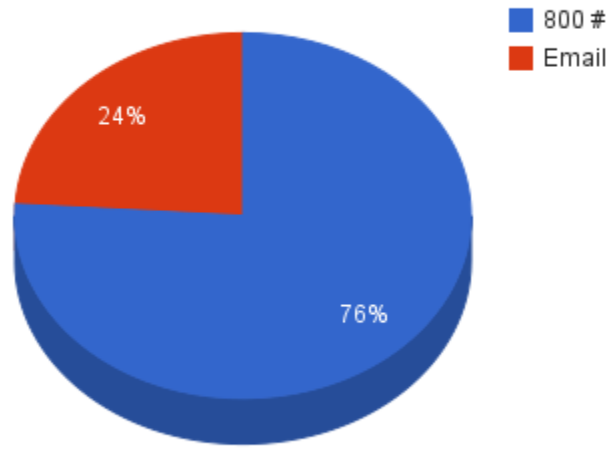
Reference Services

In 2010, the Central Library answered 24 questions from 19 member libraries. Interestingly, books were used just as often as Internet resources were to answer the questions!

Reference Questions by Type



Received Via...



Answered With...

