#### WE HOPE YOU HAD AN AMAZING EXPERIENCE: Libraries in the 21st Century

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# I AM SO VERY HAPPY TO BE

### HERE.

THE BIG THINGS THAT DRIVE LIBRARIANS CRAZY IN 2016

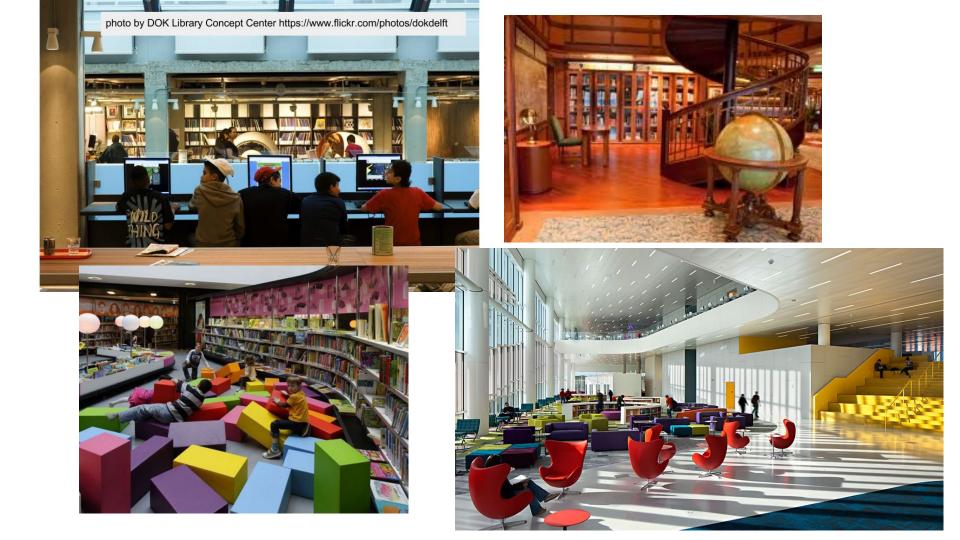
### TECHNOLOGY • FUNDING • CHANGE INNOVATION

BUT WE SHOULD ACTUALLY BE FOCUSING ON...

#### THE LITTLE THINGS

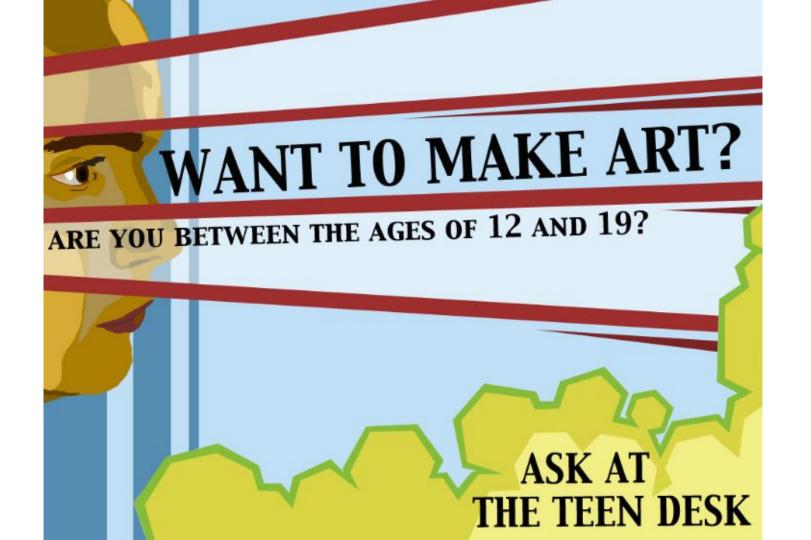


### HOW CAN YOU MAKE A DIFFERENCE EVERY DAY?





# WORK WITH OTHERS









#### **PPL/MECA TEEN ART PROJECT**







Linoleum Prints by Paisley Williams



# Listen to your audience





### THE LIBRARY LISTENS, INTERPRETS, AND MAKES AWESOME THINGS HAPPEN

### HAPPY LIBRARIANS EQUAL HAPPY INTERACTIONS EQUAL HAPPY COMMUNITY



#### SMILING STAFF EQUALS SMILING COMMUNITY



### EXPERIENCE

### IS KEY



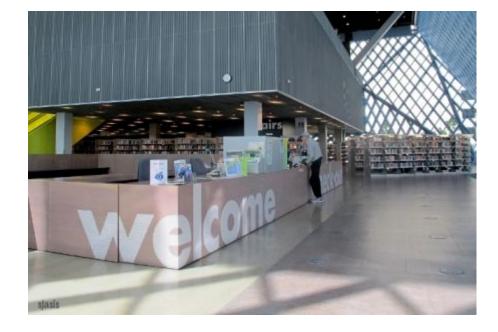
# THE PUBLIC LIBRARY IS





# THE PUBLIC LIBRARY IS WELCOMING

#### YOU'RE IN THE RIGHT PLACE.







### THE PUBLIC LIBRARY BELONGS TO THEM



Hours & locations My account Get a library card

search the library catalog	Search

Need or want something we don't have? Request it!

Resources Services Events Books Kids Teens Local History 4th Floor	Catalog	s Events I	Resources Services	Books	rents Books	Events	Services	Resources	Catalog	
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#### Patron Request for Purchase of Library Materials

Is our catalog missing something you want? Tell us what you're looking for. If we can purchase it, you'll get it first.



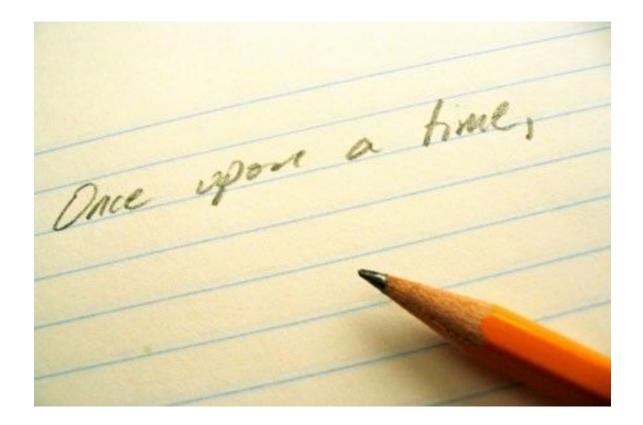


# WHEN WHO WHERE HOW

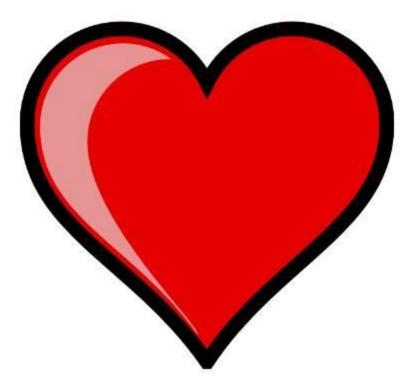
### WHY?

1/998001 = 0.000001002003004005006007008009010011012013014015016017018019020





#### THANK YOU SO MUCH FOR HAVING ME



#### LET'S CARRY ON THIS CONVERSATION

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