



WI-FI ACCESS POLICY

The Pioneer Library System supports Wireless Access Points at member libraries so that members of the public can have free Wi-Fi access during and outside of regular library hours.

It is the System's belief, based on internal research, that providing free Wi-Fi is a critical service of public libraries.

In order to guarantee the most inclusive Wi-Fi service possible, the System requests that every library using the OWWL Wireless service to agree to the following conditions:

- 1) Wi-Fi access will be available without a password or required credentials. The System will control access to the Wi-Fi network by a splash page that will communicate patron terms of use.
- 2) Wi-Fi access will be anonymous. The System does not have access to and cannot reveal personally identifying information about Wi-Fi users.
- 3) Wi-Fi access will be available to the public seven days a week and 24 hours a day.

The 24/7 Wi-Fi service may be interrupted at the request of the member library board, by using the attached Appendix A: Request for Wi-Fi Interruption form. Submitted forms will be reviewed by the Executive Director and Computer Network Services Manager followed by a consultation with the Member Library.

Amended: February 10, 2021

Adopted: December 12, 2018

APPENDIX A
REQUEST FOR 24/7 WI-FI INTERRUPTION

According to the System’s Wi-Fi Access Policy, Wi-Fi access will be available to the public seven days a week and 24 hours a day. The 24/7 Wi-Fi service may be interrupted at the request of the member library board, by completing and submitting the following form.

The Executive Director and Computer Network Services Manager will review the request then provide a consultation to the Member Library.

Completely fill out the following form and send to Executive Director, Pioneer Library System by email (director@owwl.org).

Name: _____

Title: _____

Library: _____

- 1) Days/Times requested for service interruption
- 2) Did the library approve this request by action of the board? What was the date of the meeting at which the action was taken?
- 3) What circumstances are making it necessary to interrupt 24/7 Wi-Fi Service?
- 4) What steps are the library taking to address the circumstances requiring the service interruption?
- 5) When do you expect to restore 24/7 Wi-Fi service?
- 6) What can the Pioneer Library System do to support your efforts to restore 24/7 Wi-Fi service?

Signature: _____ Date: _____

System Staff Action:

Date request received: _____

Date of Library Consultation: _____

Collaborative Decision: _____

Other Information: _____

Executive Director’s Signature: _____ Date: _____